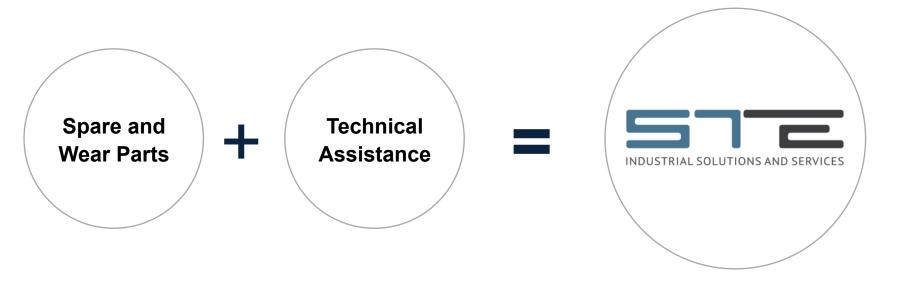


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#### Service at its best



# High quality spare and wear part

- Guaranteed quality
- High process efficiency
- Best availability
- Sustainability
- Protected reliability

## Outstanding technological know how

- Cost reduction in operation and maintenance
- Increase in plant availability and productivity

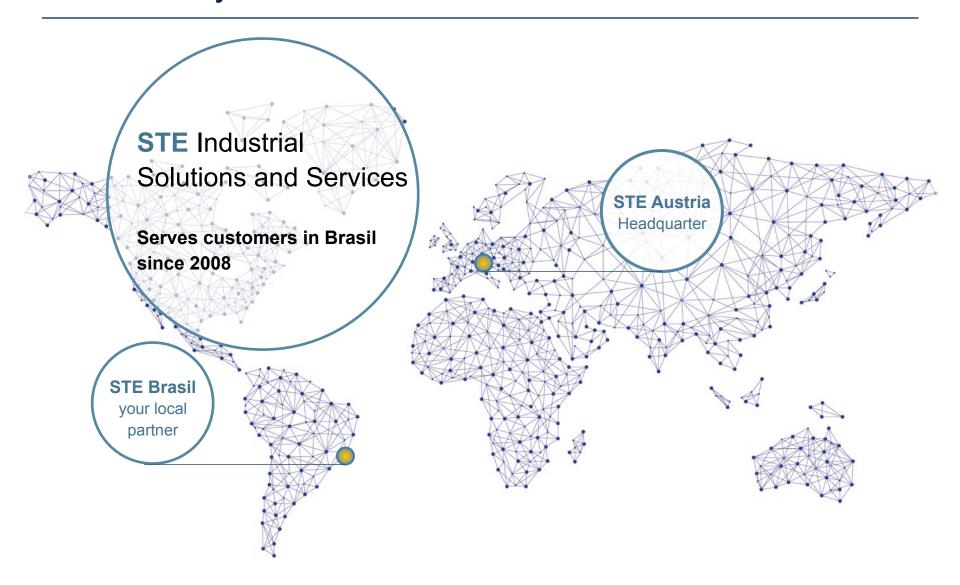
#### **Customer service experience**

We as customer care professionals understand that providing exceptional customer service goes beyond the telephone and mail. Today our organization must provide exceptional customer service.

Let our Customer Service Experience take you on a journey of discovery!

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### STE locations Available were you need us



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#### Welcome to the future of industrial services



In my mind, customer service experience is the combination of designing experiences that meet or exceed expectations and focusing on how customers feel throughout every interaction they have with our company.

Stefan Ganglberger Managing Director

# Being competitive with excellent services – Profit from experience

OIL&GAS

 Comprehensive product portfolio for longest equipment lifetime along the entire value chain

 Technological excellence for shortest downtime by high class supervision personnel

• Wide experience
for fast support in providing OEM spare parts
and alternatives









**PRODUCTION** 

**PROCESSING** 

**FINISHING** 

Mechanical manufacturing parts, spare and wear parts

Fluid spares (cylinders, valves, high temperature/pressure hoses,...)

Maintenance supervision and shut down preparation

Equipment usage studies

# Portfolio overview Spares and Services







**Manufacturing Network** 



**Technical Services** 

Spare and wear parts suppl
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means fast delivery of original manufacturer components, which are produced according to the highest standards of quality to ensure maximum service life along your entire process chain.

#### Major partner companies

Springmann / Germany Hotech / Austria TDCo / Germany

#### Manufacturing network

gives you access to a wide mainly European based network of certified manufacturers with highest quality standards, high flexibility and decades of experience within the industry.

#### Major manufacturing partner locations

Austria Germany Italy

#### **Technical services**

are customized to your needs ranging from condition inspection over equipment usage studies up to full flagged maintenance planning and supervision or shut down supervision respectively.

#### **Reference Customers**

ThyssenKrupp CSA MAN VW

...continued on the next page

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#### **Reference Customers**



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## **THANK YOU**